

**ABSTRACT**

[000139] An apparatus and method for scheduling live advice communication with a selected service provider are described. The method includes receiving, from a service seeker, an appointment request for live advice from a selected service provider during a specified appointment time. Once the appointment is received, the appointment is provided to the selected service provider. The appointment is provided either via electronic mail or via an alert provided via a display screen, which is browsed by the service provider. Once received by the service provider, the service provider has the option to either accept or decline the appointment request. Consequently, once the appointment request is accepted, the service provider system schedules a live advice communications appointment between the service seeker and the selected service provider. Finally, the service provider system will connect the selected service provider with the service seeker for a live advice communication at the scheduled appointment time.